

Transfer Advising

Supporting Accessible Learning and
Pathways

Jenny Teakean, Student Mobility Advisor

Paul Vanderburgt, Student Mobility Advisor

Judy Tavares, Manager Student Transfer Services

October 30, 2020

SEM AND TRANSFER

Creating a culture of student success is part of a wider institutional SEM strategy:

“[Institutional] culture represents the shared beliefs, values, customs, and traditions that impact our actions and interactions. We cannot simply declare an institutional culture. It needs to be cultivated, shaped, and maintained by leadership with a visionary outlook and strategic mindset”
(Black, 2010, p. 126).

A positive transfer culture is an increasingly important element of a culture of student success.

STRATEGIC VALUE IN TRANSFER

- **For the receiving institution:**
 - Good students
 - Backfill for attrition
 - Richer classroom experiences
- **For the sending institution:**
 - Give students a reason to pick your institution
 - Demonstrate credibility of credentials

Who is a Transfer Student?



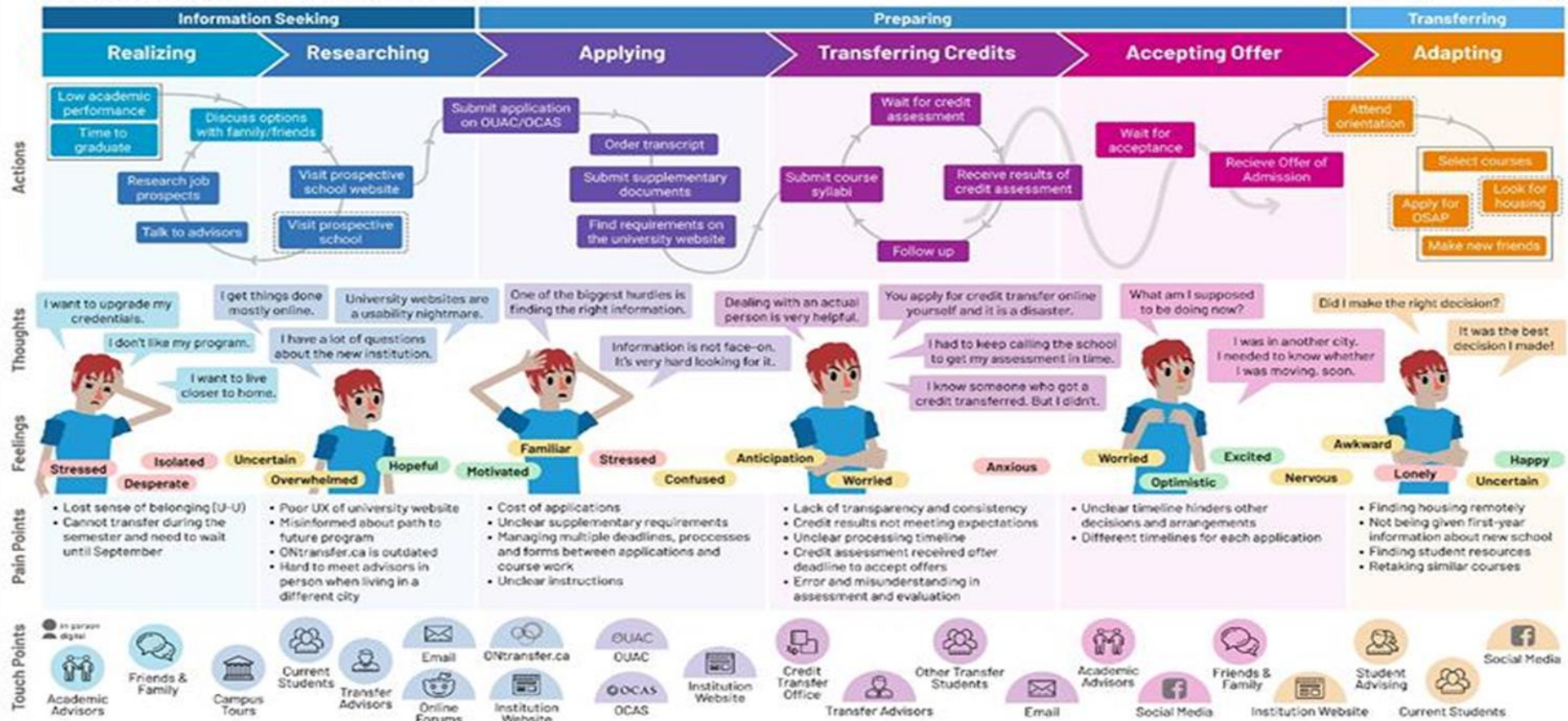
Who is a Transfer Student?

Student Mobility: Transfer Student Experience Map

Nikole Hidalgo McGregor, Roya Matsui, Christina Park, Angelina Pietneva

LEGEND

- Optional, case by case basis
- Various possibilities
- Ongoing, until achieved
- Non-linear, Variable order



Who is a Transfer Student?

Average Age: Between 19-30

OSAP Recipients: 57%

Average Hours of Work per week: 30% working 16-24 or more hours/week
30% working between 1-15 hours/week
39% not currently employed

Previous Post Secondary: 31% Completed university degree
24% Completed college credential
21% Partially completed university degree
16% Partially completed college credential

Average # of Transfer credits: 3 diploma program
5 degree program

Transfer Trends

Students First

What is a transfer student?

A transfer student is someone who has completed a course, some courses or an entire program at one institution and wants to continue their postsecondary education at another.

55,000+

Students Transfer
Every Year in Ontario

Every Direction of Transfer Counts



Transfer Trends

Why Do Students Transfer?

- » Wish to switch programs
- » Institution isn't the right fit
- » Personal circumstances
- » Want additional postsecondary studies

Popular Areas for Transfer

- » Business
- » Social Sciences
- » Liberal Arts
- » Engineering
- » Health



What is ONTransfer.ca?

It's a free website managed by ONCAT where students interested in mobility can see what courses and programs will transfer. The website has information from our membership consisting of all of Ontario's 45 public colleges and universities.



Transfer In Trends

- 70% of transfer requests come from university to college
- Trending into diploma program, not only postgraduate
- Top Postgraduate certificates are coming from York, UofT and Western
- [Swirling Effect](#)

Top Transfer In Schools
York University
University of Toronto
George Brown
Ryerson University
University of Guelph
Sheridan
Seneca
Brock University
Western University

Transfer With-In Trends

Sending Program	Receiving Program
General Arts & Science	Practical Nursing or Bachelor of Nursing
Media Foundations	Film & Media Production
Police Foundations	Bachelor of Social Science-Criminal Justice
General Arts & Sciences-College Transfer	Business Administration & Management
English for Academic Purposes	Business-Accounting
Early Childhood Educations	Early Childhood Education-Advanced Special Needs
Child and Youth Worker	Bachelor of Child and Youth Care

Student Mobility-What the Grad KPI Survey Tells Us, February,2016

What is TAG? (Transfer Advisor Group)

- Provincial Advising Group Organized by ONCAT
- Over 125 attendee
- 7 in-person events since 2018
- Two Working Groups (Promising Practices & Skills and Competencies)
- Online hub
- Onboarding document
- Launched MapIt Project



What is TAG? (Transfer Advisor Group)

Goals:

- Share promising practices/successes across institutions
- Build capacity among individual advisors and those working directly with students
- Identify issues from a student affairs/admissions perspective
- Focus on data to inform effective practices
- Feed into ONCAT and ONTransfer.ca initiatives



What is TAG? (Transfer Advisor Group)

How do we do this?

- Mentoring program for new transfer advisors
- An online communication hub (Facebook Workplace Standard)
- In-person events where we can network, build individual capacity, and share promising practices happening at our institutions
- Other virtual and online knowledge sharing activities to hone our skills and learn from each other



TAG: Next Steps

The key takeaways from the meeting include:

1. TAG will transition into regional based multi-staff events/workshops
2. An annual central professional development event will be held (an evolution of TAG and ONtransfer.ca Day)
3. Those in leadership and management positions will form a Heads of Transfer and Articulation Committee (HOTA) to discuss specific topics impacting institutional transfer offices
4. An RFP for a consultant will go out to help us think through the development and potential methodologies of a sustainable transfer education program
5. Continue to offer knowledge mobilization activities

Transfer Advisors Core Competencies

Competencies
Problem solving/analysis (91%)
Policy knowledge (82%)
Counselling/advising (71%)
Presentation/facilitation (68%)
Technical knowledge (68%)
Leadership (65%)

Transfer Advisors Skills

Skills
Manual transfer processing (59%)
Training/education to colleagues (56%)
One-to-one student advising (53%)
Admissions (47%)
Automatic transfer processing (41%)

Onboarding New Staff

New Student Mobility Advisors

- Utilizing Microsoft Team - Virtual training
- Created online training manual
- Situational based training

New Staff at Humber

- PowerPoint presentation
- One on One session
- Transfer Options website and next steps
- Phone Advising



Advising Students on Transfer Credits and PLAR

- Working from home allowed us the opportunity to pivot to a digital submission model.
- Not being able to see students in person created a need to expand our email and phone advising.
- Students with can email us at transferoptions@humber.ca
- Students can request a phone appointment by emailing us a time, date, and phone number.

Advising Faculty and Staff on Transfer Credits and PLAR

- We have a separate email address exclusively for Humber staff and faculty
 - transferopportunities@humber.ca
- We can be contacted for any questions regarding our Transfer Credits and PLAR procedures
- Separate email addresses allow us to respond to internal emails quickly and to connect our colleagues to resources they need to advise their students

Collaboration Across Humber

- In-Person
 - Transfer Thursdays
 - School Visits
 - Recruitment Events (with Faculty collaboration)
- Virtual
 - Virtual Recruitment Fairs
 - Instagram Live "Transfer Talks"
 - Webinars
 - Get Transfer Ready! - June 2020
 - Diploma to Degree Workshops – May 2020

Resources for Advising Transfer Students

humber.ca/transferoptions

ONTransfer - ontransfer.ca

Virtual Advising Appointment – email:

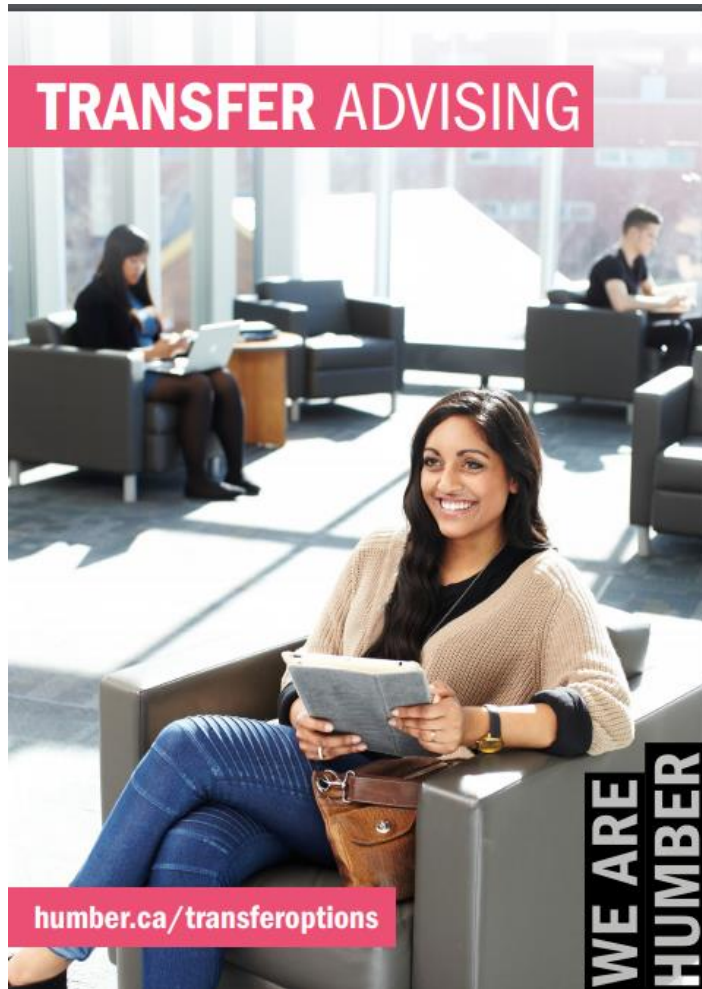
Transferoptions@humber.ca



Transfer Options



Resources for Advising Transfer Students



<p>RECOMMEND TRANSFER CREDIT</p> <p>Has the student previously taken a postsecondary course (at a recognized institution) with similar learning outcomes to a course in their current program?</p> <p>Does the course meet the currency requirement? (core courses: 5 years; electives, english and math courses: 10 years)</p> <p>Does the course meet the minimum grade requirement? Transfer to the same level or lower credential = min. 60%, transfer from diploma to degree = min. 65%</p> <hr/> <p><i>If yes to all, apply for transfer credit at humber.ca/transferoptions.</i></p> <p><i>Please note: Residency requirement is 25% - Students can receive transfer credit for up to 75% of their courses.</i></p>	<p>YES?</p> <p><input type="checkbox"/></p> <p><input type="checkbox"/></p> <p><input type="checkbox"/></p>
<p>RECOMMEND PLAR (PRIOR LEARNING ASSESSMENT & RECOGNITION)</p> <p>Does the student have prior work, volunteer or informal experience in a related field?</p> <p>Do the knowledge, skills and abilities gained from this experience match the learning outcomes of the course they want to be exempt from?</p> <p>Is the student able to demonstrate the learning acquired, as opposed to experience (i.e. development of a learning portfolio or challenge exam)?</p> <hr/> <p><i>If yes, student should go see their program coordinator to discuss the PLAR process and submission of either a learning portfolio or a challenge exam. The PLAR application can be found at humber.ca/transferoptions.</i></p> <p><i>Please note: If a student is applying for elective credit they can only receive PLAR credit through passing a challenge exam.</i></p>	<p>YES?</p> <p><input type="checkbox"/></p> <p><input type="checkbox"/></p> <p><input type="checkbox"/></p>
<p>RECOMMEND A PATHWAY</p> <p>Has the student completed a diploma at a recognized postsecondary institution in Ontario where the learning outcomes are similar to the Humber diploma? (i.e. same MTCU code)</p> <p>Is the overall GPA in the diploma program 65% or above? (This is a minimum requirement and does not guarantee admissions. Some degrees may also have specific subject course requirements. Check the Pathway section of the program page)</p> <p>Is the student interested in a work placement opportunity?</p> <hr/> <p><i>If yes to all, apply through ontariocolleges.ca</i></p> <p><i>For more information, please contact transferopportunities@humber.ca</i></p>	<p>YES?</p> <p><input type="checkbox"/></p> <p><input type="checkbox"/></p> <p><input type="checkbox"/></p>

Website Walk-Through

- **Transfer In**
 - <https://humber.ca/transferoptions/transfer-in/transfer-credits.html>
 - Database
 - Step-by-step
 - FAQs
- **Transfer Within**
 - <https://humber.ca/transferoptions/transfer-within.html>
 - Diploma to Degree
 - Foundation/GAS Programs
- **Transfer Out**
 - <https://humber.ca/transferoptions/transfer-out.html>
 - Humber Transfer Agreements
 - Global Opportunities
- **Resources**
 - <https://humber.ca/transferoptions/resources.html>
 - Course Outlines

THANK YOU.



WE ARE

HUMBER